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By Fax: 02-6287757
And by registered post.

To:
Adv. Emi Palmor
General Director
Ministry of Justice
29 Salah a-Din St.
POB 49049
Jerusalem 91490

Dear Madam,

Powers of the ISA Interrogatee Complaints Comptroller's Office and the person in charge thereof Re:

4 Abu Obeidah St.
Jerusalem 97200
Tel. +972.2.6283555
Fax. +972.2.6276317

شارع أبو عبيده ٤
القدس ٩٧٢٠٠
هاتف. ٦٢٨٣٥٥٥. ٠٢.
فاكس. ٦٢٧٦٣١٧. ٠٢.

mail@hamoked.org.il
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1. As part of the services offered by HaMoked: Center for the Defence of the Individual (HaMoked), we provide assistance to Palestinians from the West Bank who make complaints regarding ISA interrogation procedures. In the course of this work, we often communicate with the ISA Interrogatee Complaints Comptroller's Office.
2. As is known, the comptroller's office was transferred to the Ministry of Justice roughly a year ago and was put under the charge of an ISA Interrogatee Complaints Comptroller, who, for the first time, is not an ISA employee. We welcome this measure and are able to attest to the fact that our access to this office, and to the comptroller in particular, has already improved. In addition, we have seen greater transparency with respect to the working protocols governing the processing of our complaints. As stated, this is a welcome change.
3. As part of this transparency, we seek clarifications with respect to institutional, formal aspects. While we were given some general information regarding the structure and powers of the comptroller's office in a meeting with the comptroller several months ago, this office had not yet been fully formalized, and the time has now come to see whether the process has been completed.

4. We seek the following information: Who appoints the comptroller? Do the comptroller herself and the interrogators working in her office receive a formal letter of appointment?
5. We would also like to know who is in charge of the comptroller's office and the comptroller herself. In other words, we are requesting a break down of how complaints made by ISA interrogatees are examined – what powers does the comptroller have with respect to each complaint? Does she have a superior (previously known as the Official in charge of the ISA Interrogatee Complaints Comptroller) who makes the final decisions on whether or not to open investigations?
6. Finally, we also wish to know whether the above requested specifics are formalized and regulated in writing, and whether there are written, formalized and structured working protocols and powers.
7. Given our ongoing work vis-à-vis the office, we would be grateful for a prompt response.

Sincerely ,

Daniel Shenhar, Adv.