

Date: December 3, 2014
In your response please note: 85503

To Through the East Jerusalem
Prof. Shlomo Mor-Yosef Branch
Director General of the National Insurance Institute

Very Urgent!

Dear Sir,

Re: **Inquiry regarding the denial, in the NII, of the residency of the minor children of _____ Abu Jamal, ID No. _____: _____, ID No. . _____, born in 2008 _____, ID No. . _____, born in 2010 _____, ID No. _____, born in 2012 By their mother, Mrs. _____ Abu Jamal, ID No. . _____ Our letters 85503 dated November 26, 2014 and December 1, 2014**

1. In our previous letters we urgently inquired whether the national medical insurance of the minors, whose details are specified above, had been indeed denied. After we were advised, by telephone, that the children's residency in the NII was denied, we requested, as their counsel, to receive a copy of the decision.
2. Despite repeated requests, we have not yet received any response. I shall specify below my many unsuccessful attempts to receive an answer from the representatives of the National Insurance Institute:
 - A. Other than direct communications with your office, we sent a facsimile to the legal department which remained unanswered.
 - B. Your representative in the spokespersonship department, to whom I have conveyed the circumstances of the matter, commented cynically that our decision to handle this case should be praised, before she transferred the call to the extension of the collection department in your central office.
 - C. In the collection department my contact details were taken and I was told that they would get back to me soon, which obviously did not happen.
 - D. In addition, I had a telephone conversation with the Insurance and Health Department in the central office, following which I sent once again a written request together with a power of attorney. Since then, said department remarkably avoids any telephone response in a systematic manner, despite dozens of attempts to reach them by phone during all hours of the day.



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3. As legal counsel of the family we are naturally entitled to **immediately** receive any decision made in the children's matter, even if it was sent by mail, or delivered in any other manner to the family, particularly in view of the urgent circumstances which were detailed in our request – these are young children, two of whom suffer chronic medical problems and therefore need continuous treatment and medical supervision.
4. According to information provided to the family by Clalit Health Fund, the children's medical insurance was revoked as early as November 19, 2014, only twenty four hours after their father committed the terror attack in the Har Nof synagogue. It seems that the National Insurance Institute was so eager to deny the children of their residency, that the obligation to hold a hearing and enable the family to present its arguments before a decision is made as is required in any proper administrative proceeding – was completely forgotten.
5. The three children whose residency in the National Insurance Institute was so quickly denied are registered in the population register as Israeli residents and lived their entire lives within the municipal boundaries of Jerusalem (The Jabel Mukaber neighborhood). In view of the above, **there is no legal cause which justifies the denial of their residency in the NII**. Apparently, repeated evasions and refusal to provide a pertinent answer will not change this fact.
6. In view of the above, you are requested to provide us immediately with a copy of the decision concerning the denial of the children's residency: six years old ____, four years old ____ and two years old _____.
7. In addition, in the absence of any legal cause for the denial of the residency, which constitutes an act of revenge against children who did not sin, you are hereby requested to reinstate the children's residency in the NII, forthwith.

Sincerely,

Anat Gonen, Advocate